## NORTH DAKOTA DEPARTMENT OF HUMAN SERVICES BISMARCK, NORTH DAKOTA April 29, 2013

## Amended IM 5168

**TO:** County Social Service Directors

Economic Assistance Policy Regional Representatives Economic Assistance Policy Quality Control Reviewers

**FROM:** Carol Cartledge, Director, Economic Assistance Policy

Maggie Anderson, Director, Medical Services

**SUBJECT:** Public Assistance Reporting Information System (PARIS)

**PROGRAMS:** All Programs

**EFFECTIVE**: May 1, 2013

**RETENTION:** Until Manualized

**Attachments:** Attachment #1 - PARIS Alerts in TECS & Vision

Attachment #2 - PARIS Income Verification Notice

**SECTIONS** 

**AFFECTED:** 448-01-50-40 - Public Assistance Reporting Information

System (PARIS)

400-19-130-15 - Obtaining Verification of Unreported

Information

430-05-80-23 - IEVS

510-05-10-25 – Improper Payments and Suspected Fraud

## This IM is being amended to correct the period of time the household has to respond to the request for information from 10 days to 30 days.

As indicated in FYI 11-03, the Public Assistance Reporting Information System (PARIS) is a computer data matching and information exchange system administered by the Department of Health and Human Services (DHHS) and Administration for Children and Families (ACF). This system provides States with a tool to improve program integrity in administering Public Assistance and Medicaid programs. PARIS is designed to match State enrollment data from TANF, SNAP and Medicaid Programs with data from other participating States and from a selected group of Federal databases.

Effective May 1, 2013, processing of PARIS hits has been incorporated into the TECS eligibility system. The first hits that will appear will be for the benefit

month of August, 2012. Thereafter, you will receive PARIS hits on a quarterly basis in:

- June for the benefit month of May,
- September for the benefit month of August,
- December for the benefit month of November,
- March for the benefit month of February.

The PARIS matches are located as a new option number #6 on the IEVS Menu (IEME) and are processed similar to IEVS matches.

```
IEME
                                                                     040513 08:31
                               IEVS MENU
                                                                     MICHELE G
              1. IEVS OUTSTANDING INTERFACE
              2. MEDICAID BENEFITS PAID
              3. IEVS OVERPAYMENT ADJUSTMENTS
              4. X-SPED AND BASIC CARE BENEFITS
              5. QMB DEDUCTIONS/COINS/COPAY PD
              6. PUBLIC ASSIST REPORTING (PARIS)
               ENTER FUNCTION
                                                (BY NUMBER):
        SSN (OPTIONAL FOR MA OR TECS RECIPIENT) (FOR 1,6):
        SSN (REQUIRED)
                                                (FOR 2, 4, 5):
        FULL SERVICE OFFICE
                                                  (FOR 1,6): 008
        UNIT
                                                   (FOR 1, 6): 2
        CASELOAD
                                                  (FOR 1, 6): 01
                                                                   NEXT-->
```

The hits will appear on the Public Assistance Reporting Information System (PUAR) screen and the worker will receive an alert in TECS or Vision. The alerts and descriptions are included in the attached document.

PUAR	PUBLIC ASSISTANCE	REPORTING INFORM	MATION SYSTEM	(PARIS	6) 040513 10:11 MICHELE G
BRWSE	SSN	LAST NAME	FIRST NAME	I	TECS CLIENT ID
	888-99-0000 555-88-0000 999-77-0000	FLINTSTONE RUBBLE SLATE	FRED BARNEY ROCKO	L F K	0000123456 0000987654 0000321654
					NEXT>

There are three hits currently received through the PARIS Match. The three hits are Interstate, Veterans Benefits and Federal Benefits. When selecting a hit, you will flow to the PARIS Outstanding Client Interface (PAOC) screen which will display the PARIS Interstate Match, PARIS Veterans Benefit and PARIS Federal Income hits.

PAOC	PARIS OUTSTANDI	040513 10:03 MICHELE G	
SSN 888-99-0000	LAST NAME FLINTSTONE		
BRWSE	RECEIVED DATE 09/04/12	OUTSTANDING PARIS INTERFACES PARIS INTERSTATE MATCH	
			NEXT>

The hits are processed as follows:

1. <u>PARIS Interstate Match</u> – SSN's of Medicaid, SNAP and TANF recipients are matched with data from all other participating states to determine if recipients are receiving assistance in two or more states.

Selecting a PARIS Interstate Hit on the PAOC screen, will flow to the PARIS Interstate Match (PAIM) screen. This screen displays the SSN, last name, first name and client ID of the selected recipient. It also displays:

- Reported month the month North Dakota information was matched against PARIS information
- Other state state in which duplicate benefits may have been received
- Programs programs in which duplicate benefits may have been received.
- Period eligible time period of eligibility in the other state for the specified program
- Contact information the program contact for the other state
- Reported address the recipient's address in the other state

• Verification completed (Y/N) – Enter the appropriate Y or N indicator which will then flow to the PARIS Tracking Results Screen (PATR)

PAIM 040513 10:16 PARIS INTERSTATE MATCH MICHELE G SSN LAST NAME FIRST NAME I CLIENT ID 888-99-0000 FLINTSTON FRED L 000123456 REPORTED MONTHS: AUGUST 2012 OTHER STATE: NM START DATE STOP DATE PROGRAM: SNAP PERIOD ELIGIBLE: 09/01/11 - 02/29/12 PROGRAM: MEDICAID PERIOD ELIGIBLE: 09/01/11 -PROGRAM: TANF PERIOD ELIGIBLE: 09/09/11 - 02/29/12 CONTACT INFO REPORTED ADDRESS PHONE# 5058278141 461 ASH ST FAX# 5058278165 GRANTS EMAIL HSDOIGFraud@state.nm.us NM 870200330 VERIFICATION COMPLETED (Y/N): NEXT-->

When a hit is received, the other state must be contacted to verify the information for each program listed. Once the verification is received, action must be taken based on the individual program policies.

The results must be recorded on the PATR screen and in the narrative.

PATR PARIS TRACKING RESULT SCREEN SOURCE: INTERSTATE MATCH					040513 10:18 MICHELE G		
SSN 888-99-0000	LAST NAME FLINTSTONE						D
STATUS TAKEN					TF	FS	ME
1. INTERFACE/CASE E 2. APPLICATION DENI		N OK			_	_	-
	LIENTS AFFECTED				_	_	_
3. CASE CLOSED 4. CASE REMAINS OPE 5. CASE CLOSED DUE 6. NO ACTION NECESS	TO CLIENT NOT	RESPONDI	ING E		- - -	- - -	- - - -
(FOR STATUS 3,4, OR NO. OF CLIENTS AFFECT OVERPAYMENT AMOUNT UNDERPAYMENT AMOUNT		E	FOOD	STAMPS	5 P	MEDICAID	
NOTICE	(Y):						

Form SFN 1050 – PARIS Match (Duplicate Benefits) Out-of-State Inquiry may be used to obtain verification of Medicaid, SNAP and TANF benefits received in another State, as a result of the PARIS Interstate Match.

## **Instructions for completing and sending SFN 1050:**

- Staff in North Dakota complete Section A only. However, the Name (Last, First, MI), Date of Birth and Social Security Number for each person in question must be entered, in Section B under the 'Case Members' section.
- Either fax or e-mail the SFN 1050 to the State contact provided. The other State will complete Section B and return the form.
- 2. <u>The Veterans Benefit (VA) Match</u> SSNs are used to match data from Federal databases to verify recipients who are receiving income from the Department of Veterans Affairs (VA).

Hits for this match will only be given if the recipient is eligible for Medicaid or TANF. Hits will not be given if the recipient is eligible for SNAP only or if the only eligible individual is a child who is in receipt of Subsidized Adoption or HCBS services. If the recipient is also in receipt of Basic Care, CCAP, LIHEAP or SNAP income verification received as a result of a PARIS hit must also be acted on.

**Note:** The amount listed on a hit may differ from the amount entered into the TECS or Vision system by \$1.00. This is due to the rounding process when the payments are reported. The actual amount the individual is entitled to receive must be used to determine eligibility.

Selecting a PARIS Veterans Benefit Hit on the PAOC screen, will flow to the PARIS Veteran's Benefit Match (PAVB) screen. This screen displays the SSN, last name, first name and client ID of the selected recipient. It also displays:

- Reported month the month North Dakota information was matched against PARIS information
- Type of benefit type of veteran's benefits the recipient receives
- Year to date amount amount of the veteran's benefit the recipient received to date
- Notice (Y) Enter a Y in this field to flow to the Notice Request (NORE) screen to send a notice to the recipient if needed
- Verification completed (Y/N) Enter the appropriate Y or N indicator which will then flow to the PARIS Tracking Results Screen (PATR).

PAVB	PARIS VE	040513 10:19 MICHELE G		
SSN 555-88-0000	LAST NAME RUBBLE	FIRST NAME I BARNEY F	CLIENT ID 0000987654	
REPORTED MONTHS:	AUGUST 2012	)		SYSTEM
TYPE OF BENEFIT IMPROVED PENSION	SURVIVOR	AMOUNT	TECS	VISION X
NOT	ICE (Y):	VERIFICATION COMPLET	ED(Y/N):	NEXT>

**Veterans Income** - When a hit is received, if the verification is in the case file, the eligibility worker must then determine if the verification was used correctly. If the verification is not in the case file, for Medicaid or TANF, the following steps must be used to verify the hit.

1. The worker must send a notice <u>within 30 days from the date of</u> <u>the PARIS hit</u>, requesting the verification and informing the household they must clarify the veteran's income. The PARIS Income Verification notice should be used.

**Note:** Attachment #2 is a copy of the PARIS Income Verification notice.

- 2. If the household contacts the eligibility worker and requests assistance in obtaining the information, the eligibility worker must assist the household. A release of information must be used when contacting the source.
- 3. If the household fails to respond <u>within 10 30 days</u>, an advance notice to close Medicaid or TANF must be sent to the household, however, the verification process must continue.

**NOTE:** If the household informs the eligibility worker that they have requested the information but the information has not been received, additional time may be granted. This must be documented in the case file.

- 4. If the household does not provide the information, the eligibility worker must contact the source to verify the information. A release of information must be used when contacting the source.
  - If the source does not provide the verification, refer to TANF policy at 400-19-130-15, SNAP Policy at 430-05-80-23, or Medicaid policy at 510-05-10-25.
- 5. If the household or the source provides the verification refer to TANF policy at 400-19-130-15, SNAP Policy at 430-05-80-30, or Medicaid policy at 510-05-10-25.

The results must be recorded on the PATR screen and the narrative.

3. <u>The Federal Income Match</u> – SSN's are used to match State data with information from the Department of Defense (DOD) and Office of Personnel Management (OPM) to determine if recipients are receiving income/pensions from any of these sources.

Hits for this match will only be given if the recipient is eligible for Medicaid or TANF. Hits will not be given if the recipient is eligible for SNAP only or if the only eligible individual is a child who is in receipt of Subsidized Adoption or HCBS services. If the recipient is also in receipt of Basic Care, CCAP, LIHEAP or SNAP income verification received as a result of a PARIS hit must also be acted on.

**Note:** The amount listed on a hit may differ from the amount entered into the TECS or Vision system by \$1.00. This is due to the rounding process when the payments are reported. The actual amount the individual is entitled to receive must be used to determine eligibility.

Selecting a PARIS Federal Income Hit on the PAOC screen, will flow to the PARIS Federal Income Match (PAFI) screen. This screen displays the SSN, last name, first name and client ID of the selected recipient. It also displays:

- Reported month the month North Dakota information was matched against PARIS information
- Source of Income type of federal income the recipient receives
- Amount amount of the federal income the recipient received. The amount of income that will display is as follows:

Income Type	Amount Displayed			
CIVILIAN DOD	Current Pay Period*			
CIVILIAN OPM	Annual Total Pay			
CIVILIAN RETIRED	Monthly Gross Amount			
MILITARY ACTIVE DUTY	Year-to-Date Federal Taxable Wages plus the			
	current monthly amount for housing allowance			
MILITARY RETIRED	Gross monthly amount			
MILITARY RESERVED	Current month			
NON-APPROPRIATED FUNDS	Annualized Salary			
*Individuals receiving this type of income are paid bi-weekly. The amount that should be entered into the				

<sup>\*</sup>Individuals receiving this type of income are paid bi-weekly. The amount that should be entered into the TECS or Vision System should be more than the amount displayed on the hit.

- Notice (Y) Enter a Y in this field to flow to the Notice Request (NORE) screen to send a notice to the recipient if needed.
- Verification completed (Y/N) Enter the appropriate Y or N indicator which will then flow to the PARIS Tracking Results Screen (PATR)

PAFI	PARIS FEDE	RAL INCOME MATCH		040513 10:21 MICHELE G
SSN 999-77-0000	LAST NAME SLATE	FIRST NAME I ROCKO K	CLIENT ID 000321654	
REPORTED MONTHS:	AUGUST 2012			
SOURCE OF INCOME CIVILIAN RETIRED		AMOUNT 1557.00	TECS	SYSTEM VISION X
NOTI	CCE (Y): _ VE	RIFICATION COMPLETED	)(Y/N):	NEXT>

**Federal Income** - When a hit is received, if the verification is in the case file, the eligibility worker must determine if the verification was used correctly. If the verification is not in the case file, for Medicaid or TANF, the following steps must be used to verify the hit.

1. The worker must send a notice <u>within 30 days from the date of</u> <u>the PARIS hit</u>, requesting the verification and informing the

household they must clarify the federal income. The PARIS Income Verification notice should be used.

- 2. If the household contacts the eligibility worker and requests assistance in obtaining the information, the eligibility worker must assist the household. A release of information may be required when contacting the source.
- If the household fails to respond <u>within 10 30 days</u>, an advance notice to close Medicaid or TANF must be sent to the household, however, the verification process must continue.

**NOTE:** If the household informs the eligibility worker that the requested information has not been received, additional time may be granted. This must be documented in the case file.

- 4. If the household does not provide the information, the eligibility worker must contact the source to verify the information. A release of information may be required when contacting the source.
  - If the source does not provide the verification, refer to TANF policy at 400-19-130-15, SNAP Policy at 430-05-80-23, or Medicaid policy at 510-05-10-25.
- 5. If the household or the source provides the verification refer to TANF policy at 400-19-130-15, SNAP Policy at 430-05-80-30, or Medicaid policy at 510-05-10-25.

The results must be recorded on the PATR screen and the narrative.

If you have guestions, please contact your Regional Representative.